**RED LION PRACTICE PATIENT PARTICIPATION GROUP (PPG)**

**Meeting on Tuesday 8 October 2019**

**M I N U T E S**

**Present: Dr T Berriman T Woodham (Chair) S Wright J Lycett**

**R Gardner M Harvey**

**Apologies: J Baldwin**

1. **Minutes of Previous Meeting:**

Accepted as being an accurate record.

**2 Matters Arising:**

The CCGs had voted and rejected the single status proposed by NHS England.by 52:48. They were to continue to work collaboratively but separately.

Members were informed that Sharon Wright had recently been appointed as Non-clinical Social Prescriber for the practice and would be supporting GPs by identifying links with organisations and the availability of other services of benefit to patients with a non-clinical need, for example social isolation..

**3 Practice Update:**

***New Premises -*** funding constraints meant the CCG was currently unable to consider funding the Chadsmoor new build.

***Complaints/Compliments*** - a speedy response by their GP and hospital referral had rectified the cause of symptoms of a potentially serious event experienced by a group member.

**4 Hospital Services Update:**

***Patient Stories*** - the Heart and Lung Centre at New Cross Hospital was again praised for their timely response to an identified need for a change in medication following a procedure.

**5 Associated Meetings’ Feedback:**

JB had been in contact with Claire Plant and it had been clarified from which meetings the PPG should have been receiving minutes. These were in future to be forwarded to JB for further distribution.

**6 Dementia Friendly Communities:**

The Alzheimer’s Society had advised that the named Dementia Advisor was Eileen Paterson. SW was to view the practice’s known Carers list.

There was currently no sharing of information agreement between the Alzheimer’s Society but there was such an agreement with the Memory Service. RG suggested this anomaly be taken to the commissioners. Members agreed, particularly as mental health currently had a high profile.

**7 Any Other Business:**

The Practice’s *locum GP* had now been undertaking sessions for two years and there was therefore a requirement for him to have made a decision by January as to his future employment.

Discussion followed regarding the *additional information* reception staff were required to obtain from patients asking to see a GP, to identify whether such an appointment was necessary or whether one with another member of staff (such as a practice nurse) might be more appropriate.

The continuing need for *increasing membership of the PPG* was raised and acknowledged. The practice website still made no reference to the existence of the group, but did state the intended setting up of a *virtual PPG*. RG was to speak with Dr Free to rectify this. Clarification was requested as to any *differences between the groups* and the expectations of the Practice.

**8 Date of Next Meeting:**

**Tuesday 10 December 2019**